

Download Emotional Literacy : Intelligence With A Heart

The term emotional literacy has often been used in parallel to, and sometimes interchangeably with, the term emotional intelligence. However, there are important differences between the two. Emotional literacy was noted as part of a project advocating humanistic education in the early 1970s. S. Hein - I would add that a manager let's others tell him what's "right". A leader decides for himself what is "right." The difference between the manager and leader, as described by Bennis, is the same as described by Patricia Pitcher's differences between the technocrat (manager) and the artist (leader). Emotional Intelligence by Daniel Goleman gave fire to the recent craze around EQ and Emotional Intelligence. Read here what EQ is all about. The relationship between emotional intelligence and work attitudes, behavior and outcomes - Emotional Literacy : Intelligence With A Heart